



Validating Carrier Override – AirOne(AP) and Alitalia (AZ)

Due to commercial alignment between the two airlines, Sabre Travel Network has been instructed that with immediate effect any ticket that would have normally been validated on carrier AP (AirOne) must be validated on carrier AZ (Alitalia). Therefore the following changes are being implemented:

Pricing and Shopping Transactions – default validating carrier

Effective August 20th, 2009 all itinerary pricing requests that currently have the default validating carrier as AirOne (AP) will be priced and ticketed with the default validating carrier set to Alitalia (AZ).

All taxes and surcharges (inc. YQ surcharges) for these itineraries will now be applied based on the new default validating carrier (Z).

In addition to the changes above, subscribers are advised that we have been informed the following should take place for refund and exchange transaction on AirOne tickets:

Refund Transactions

Subscribers should continue to process refund transactions as normal. Refunded documents for carrier AP will continue to be processed until further notification by the carriers.

Exchange Transactions

AP tickets that are exchanged must be exchanged onto AZ documents. Full exchanges can be performed using either QREX or Linear Exchange, by adding carrier AZ as the validating carrier. Partial exchanges are only supported via Linear Exchange.