

Sabre Ticket Database Retention expanded to 13 months

Sabre is pleased to announce that the Sabre ticket database purge date will be set at 13 months for any subscriber tickets issued on or after May 1, 2008. Therefore, tickets issued on 01May08 or after will continue to reside in the ticket database for 13 months from date of issue.

The Sabre system retrieves ticket data from the Sabre ticket database for subscribers performing QREX transactions, and the WTDB* ticket display functions. At this time, ticket data is stored in this database for 70 days post ticket issue. After that time the ticket information is purged. Beyond 70 days, the WTDB* entry will produce an error response. For QREX exchanges of paper tickets, the subscriber is directed to manually enter the original ticket details. For the exchange of electronic tickets, Sabre attempts to retrieve the ticket information from airline's electronic ticket database, but the subscriber may be forced to enter the XT tax breakdown manually. QREX fastpath entries and SDS functions are limited to transactions using the current ticket database storage of 70 days.

Expanding the ticket database retention period to 13 months will significantly increase the number of tickets eligible for QREX functions and will reduce scenarios requiring manual input for both electronic and paper tickets. In addition, it will give QREX Fastpath and SDS (Sabre Data Source) functions greater capabilities due to the increased length of storage. There will be no changes to input output or screen formats as a consequence of this enhancement. However you will be able to enjoy the functionality for 13 months, which is commonly considered the full life cycle of a ticket, streamlining both QREX and WTDB* functionality.