

Multiple tickets in one transaction

As you already know, and with the introduction of e-ticket, the maximum number of names to be ticketed at one time is 9. This is due to the large message that must be transmitted to the airline PNR and keep PNRs synchronized.

We suggest when you issue multiple tickets e.g. group bookings to end you record between each ticketing transaction. This way names and TKNE information will be acknowledged by the carriers.

For example, if you have a group of 20 passengers and you are about to issue the tickets, we suggest you give your format for the first 9 names, End your transaction with E or ET and re-display your PNR to print the other 9 tickets. Apply same process for the rest of the tickets.

In cases where you add on your ticketing format the entry DPE or DPB remember to type DIN‡DPE or DIN‡DPB in order for the Electronic Itinerary Receipt and the Itinerary/Invoice to be printed. Your transaction then will automatically end the ticketing process.